



**CONDITIONS OF SALE - as per 01 May 2010**

**GENERAL:**

All works of art sold by our gallery are guaranteed to be genuine, i.e., woodblock prints, and woodblock printed illustrated books are printed from the original printing blocks (the only exception from that rule are some reproduction prints offered in a special section of our web gallery - the 'reproduction prints' section -, where they are clearly labeled as such).

**ORDERS:**

Orders may be made by phone or via e-mail.

**PAYMENT:**

Payment may be made by:

- credit card,  
(we accept VISA and MASTERCARD)
- wire transfer to our bank account in Germany.

When paid by credit card we need the following card details:

- name as on card
- card no.
- expiration date
- CVC (Card Validation Code):  
the three-digit code at the back side of the credit card.

**NOTE:**

When transmitting card details via e-mail, we suggest to send the card no. split between two separate messages, each containing eight of the sixteen digits, with the remainder (name, shipping address, expire date, CVC) contained in either message, or - better - a third. Please, keep a short time interval between the transmissions of the various messages.

*Please, NEVER send all card details in ONE SINGLE e-mail message!*

Else, you may call our office at +49 2132 130 410, or ask us to call you back.

Wire transfers may be made to the following bank account (all bank fees, including those charged by our bank, must be paid by buyer, if applicable):

account name: Rolf M. Degener  
bank name: Commerzbank Meerbusch-Buederich, Germany

Transfers from EC countries (Euro funds only):  
IBAN: DE 52 300 400 000 84 11 506 00  
BIC: COBADEFF303

from outside of the EC (any currency):  
acc. no.: 84 11 506  
routing no.: 300 400 00  
S.W.I.F.T.: COBADEDD

All works of art may be sent on approval provided that they are returned within fourteen days after receipt should they not be purchased. - Firm orders have priority, though.

New customers are kindly asked to remit payment (credit card info as above or wire transfer) including shipping cost, with order. If found unsatisfactory items may be returned within fourteen days for a refund of the purchase price. Return shipments should be made by registered airmail if shipped from within the EC, or by FedEx (UPS, DHL, etc.) if returned from other countries.

When works of art are sent on approval, they become the full responsibility (in the event of loss, theft or damage) of the customer from the moment they are received until they are returned and received by us.

Shipping is insured by us at no extra charge.

**SHIPPING COST (for standard-sized prints and drawings):**

- Within Germany: EUR 15.00 (Postal Services)
- Europe (Postal Services): EUR 20.00
- worldwide (Postal Services): EUR 25.00
- Europe (FedEx): EUR 70.00 - 80.00
- USA (FedEx / DHL): EUR 90.00 - 110.00
- All other countries (FedEx / DHL): P.O.R.
- Shipping costs are not refundable (unless the item's condition is not as described)

Customers from EU member states will be charged V.A.T. (currently 7%), not included in the listed prices. Invoices are in EUR.

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**DEGENER JAPANESE FINE PRINTS**

Shipping addresses:

Letters only:

P.O. Box 1207  
40637 Meerbusch  
Germany

Parcels and Courier services (for merchandise):

Post Strasse 2  
40667 Meerbusch  
Germany

office phone: +49 2132 130 410  
mobile phone: +49 170 480 3558

e-mail: >> [info@degener.com](mailto:info@degener.com) <<  
>> [rolf.degener@t-online.de](mailto:rolf.degener@t-online.de) <<

web site: >> [www.degener.com](http://www.degener.com) <<

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